



[Date]

Member ID: [MiCSES Member ID]

Dear Child Support Case Member,

The Michigan State Disbursement Unit (MiSDU) received your request to electronically deposit your child support payments into your personal bank account.

The MiSDU is unable to process your request because the bank account information you provided on the *Direct Deposit Authorization (DHS-1377)* form was not verified by your bank.

You can submit your request again by completing another DHS-1377. Download the form from www.misdu.com, or call the MiSDU at 877-543-2660 to receive the form in the mail. Complete the form and mail or fax it to the MiSDU using the contact information on the form.

If you are currently receiving child support payments, you will continue to receive them as you normally would. If you are a new child support recipient, we will mail you a pre-paid debit card. You can expect to receive it in the mail soon.

If you have any questions, call the MiSDU at 877-543-2660.

Thank you,

Michigan State Disbursement Unit