



STATE OF MICHIGAN

DEPARTMENT OF HEALTH AND HUMAN SERVICES

GRETCHEN WHITMER
GOVERNOR

ELIZABETH HERTEL
DIRECTOR

MiCASE LETTER

February 13, 2024

Dear Jane A Doe,

Thank you for signing up for MiCase on the MiChildSupport website. MiCase lets you view your child support case information online seven days a week, 24 hours a day.

During your registration process, we were unable to verify your information and give you access to your child support case information. Therefore, you will need to activate your account using the Personal Identification Number (PIN) below:

8675309

Below are instructions to activate your account or close it.

Activate your account:	Close the account:
<ol style="list-style-type: none"> 1. Go to: https://www.michigan.gov/michildsupport 2. Click "Login/Register/Apply." 3. Click "Already have a MiLogin Account." You will then be taken to MiLogin. 4. Enter your MiLogin user ID and password, and click the "Login" button. 5. Enter your PIN. 	<p>If you did not open this account, or it was opened by mistake, send an email to MiCaseAdmin@michigan.gov. Please put "Close Account" in the subject line, and we will work with you to get it closed.</p>

Sincerely,

MiChildSupport Administrator

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